

भारत हेवी इलेक्ट्रिकल्स लिमिटेड
Bharat Heavy Electricals Limited



To: All BHEL suppliers

Sub: Registration on Government e-Marketplace (GeM) (<https://gem.gov.in/>) as well as on BHEL's e-Procurement portal developed by NIC (<https://eprocurebhel.co.in/>)

Dear Madam/ Sir,

You are registered with BHEL in various material categories.

It has been decided that purchase activities of BHEL in the near future will be undertaken either through GeM (<https://gem.gov.in/>) or through BHEL's e-procurement portal developed by NIC (<https://eprocurebhel.co.in/>) only.

In this regard, communications were provided earlier to suppliers by email as well as through Seller invitation module of GeM.

In view of above, you being one of our registered suppliers, it is advised to get yourself registered on <https://gem.gov.in/> as well as <https://eprocurebhel.co.in/> **at the earliest i.e. latest by 15.09.2020**, failing which you may miss opportunities to participate in tenders floated by BHEL.

In case of any difficulty faced while registering on GeM, queries may be addressed to the concerned in the following manner:

- **Level 1:** helpdesk-gem@gov.in ; Toll Free Nos.: 18004193436 and 18001023436 ; To Raise a Support Ticket, visit <https://gem.gov.in/gemtickets>
- **Level 2:** Business Facilitators (list available on <https://gem.gov.in/training/facilitators>)
- **Level 3:**
 - seller.registration@gem.gov.in (Seller/Service Provider/ Registration, login related issues)
 - upload.product@gem.gov.in (Product/Category Upload/rejection related issues)
- **Level 4:** Shri Ashish Kaistha (Seller Organization Head) head.sellerorg@gem.gov.in ; Landline No.: 011-45738164

Similarly, in case of any difficulty faced while registering on BHEL's e-Procurement portal developed by NIC, queries may be addressed to 0120-4001002, 0120-4001005 and 0120-6277787 ; email: support-eproc@nic.in. These details are also available on 'Contact Us' page of the portal.

Sd/-
Supplier Development Cell (SDC)